



# Lotus

**Social Listening** 

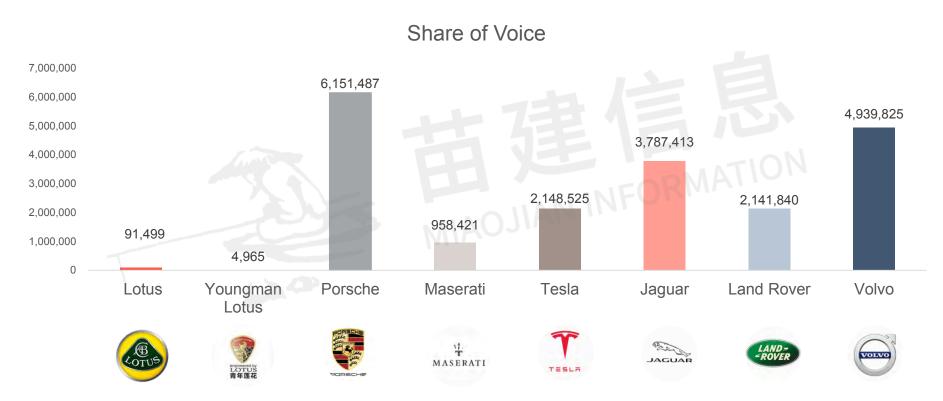


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## **Buzz Overview By Brands**







# Conversation Topics / Themes For Content Analysis



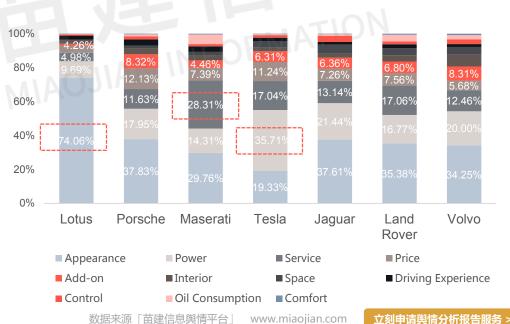


#### **Brand Dimensions**

- **Appearance** and **power** are the most mentioned topic by Chinese netizens.
- Over 70% of Lotus related posts mentioned appearance.
- **Tesla** received the largest numbers of power topic posts among all the brands.
- Maserati received the highest mention rate on service which is much higher than other brands.

#### **Content Topics Overview** Oil Consumption, Driving Experience, Comfort, 2 48% 0.48% Control, 2.16% Space, 3.50% Interior, 3.63% Add-on, 7.01% Price. 8.82% Service. Power, 14.77% 21.19%

#### Content Topics Breakdown by Brands

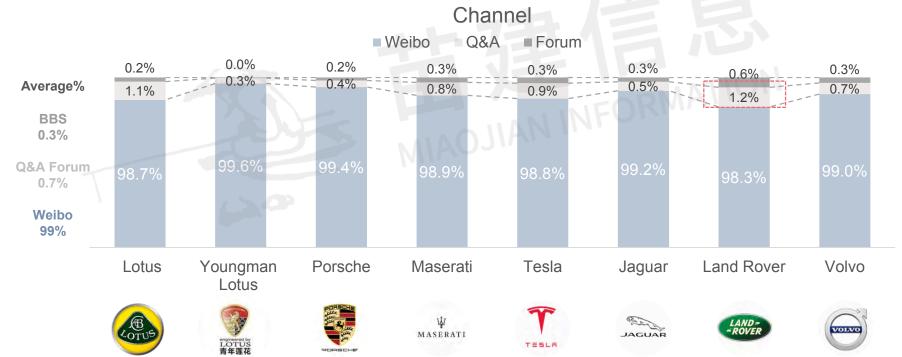


### Channel Distribution By Brands





- **Weibo** received the largest buzz among online channel.
- There's no obvious difference in platform among brands. However, **Land Rover** received the largest percentage on Q&A platform compared to other brands. Because many netizens are interested in talking about upgrade the interior and add-on for Land Rover.
- Lotus gained the second highest percentage on Q&A platforms due to discussions about Lotus' future after Geely's stake acquisition.



#### User Profile





# Gender Distribution Ratio of non-zombie fans 97.1% Ratio of Suspected Online Trolls 2.9%

#### Weibo Certificate Type

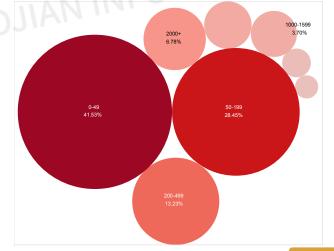
88.9%			7.6%
Ordinary Users Talents	Orange VIP Blue VIP	Sina Girls Golden VIP	

#### Weibo Topic

Marathon's Turn	Volvo	<b>226,607</b> □ <b>84.9</b> %
How Many Pigs Could You Buy By Your Salary?	Maserati	22,396 🗆 8.4%
First Flight Of Falcon Heavy Rocket	Tesla	2,225 🗆 0.8%
Returnee To Sell Land Rover At □1	Land Rover	1,782 🗆 0.7%
Let Red Packet Fly	Volvo	1,244 🗆 0.5%
Zhang Yikai's Surprise	Porsche	895 🗆 0.3%
William Chan	Jaguar	819 🗆 0.3%
Zhu Zhengting	Porsche	770 🗆 0.3%
Send You Huawei Mate RS	Porsche	734 🗆 0.3%
Produce 101	Porsche	638 🗆 0.2%

- According to the MRCJ(每日财经), the gender ratio of total Weibo users is 4:6 male to female in 2017. Data from our research skews towards 5:5 indicating that guys are more interested in talking about auto topics on Weibo than women. Link
- The top 1 Weibo topic is created by Volvo which leverage many KOLs and celebrities' ads on Weibo and increase high engagement. Link
- The top 2 Weibo topic is created by Chinese reality show '疯狂大爬梯' which is similar as the 'who wants to be a millionaire' TV show, the winner can get a Maserati. Link Link

#### Follower Distribution



数据来源「苗建信息舆情平台

# **Thanks**

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